

## AJES Management Quality Policy

Al Jaber Energy Services (AJES) aims to meet Client needs and expectations by providing a consistent quality of service equal to the best practices in the world.

The continuing success of our Company is dependent on delivering projects to the satisfaction of our Clients on time, meeting cost effectiveness in a safe manner. We must be all committed to achieving high standards to further enhance our reputation of providing quality of service.

To realise this purpose, AJES is committed to maintaining a Quality Management System (QMS) based on ISO 9001: 2015 and which consists of policies and procedures applicable to our activities. Our Management System shall be evolving and improving in line with our overall objectives of Customer Satisfaction and Continual Improvement.

To achieve and maintain these Objectives, we will implement the QMS with:

- Department/Project level measurable Objectives are identified and these will be analysed regularly for its performance and revised for further enhancement.
- Periodically monitor and evaluate the outputs from Management Reviews to determine opportunities for continual improvement.

Our employees shall be focused on performing their work in accordance with the established procedures in order to supply our Clients and fellow workers with error free work.

All new employees shall be formally introduced to the Management System and trained in the use of all applicable procedures.

Employees are encouraged to advise of any problems in implementing the System and to assist in developing the System by providing positive suggestions for improvement. The System's effectiveness relies on implementation by personnel at all levels and the achievement of a sense of pride in the work being done.

We also ensure that our Consultants, Subcontractors, Suppliers and Vendors comply with the requirements of our Management System in project delivery.



**Ronald Metcalf**  
Managing Director

Dated: 19 November 2018